

Multi-Assistance Travel Insurance

At Summer Camp, we want to ensure that this is an optimal experience for all participants and their families. For this reason, we offer Cancellation Insurance, a service designed to provide peace of mind and support in case of unforeseen events before the start of the camp.

Below, we explain in detail what it consists of, what it covers, what it does not cover, and how you can purchase it.

What is Cancellation Insurance?*

Cancellation insurance allows you to recover the tuition fee if the participant is unable to attend the camp due to **serious, justified, and unforeseeable circumstances**.

What does Cancellation Insurance cover?

The insurance guarantees a full refund of the amount paid in the following cases:

1. Serious illness or injury of the participant requiring hospitalization or prolonged rest, duly certified by an official medical document.
2. Hospitalization or death of a direct family member (parents, siblings, or grandparents).
3. Official exam summons, provided that the exam dates were unknown at the time of registration.
4. Unexpected job change of parents or legal guardians, such as forced relocation or job loss, accredited with the necessary documentation.
5. Force majeure events, such as natural disasters or legal situations that prevent attendance at the camp.

For all the above cases, official documentation supporting the request must be provided.

What is not covered by Cancellation Insurance?

The insurance does not cover the following situations:

- Personal or voluntary plan changes, such as deciding not to attend the camp for personal reasons.
- Minor or temporary illnesses that do not require hospitalization or prolonged rest.
- Failure to submit the required documentation to justify the cancellation or submitting it outside the established deadline.
- Reasons not explicitly mentioned in the coverage above.

What is Medical Assistance Insurance?*

To participate in **Summer Camp**, all participants must have **medical insurance** policy covering their entire stay. Families can either:

- **Provide a copy of their private travel insurance policy if available.**
- **Purchase the travel assistance insurance we offer below.**

What does Medical Assistance Insurance cover?

1. Medical and hospital care: Medical assistance and hospitalization in case of illness or accident during the camp.
2. Emergency dental expenses: Covers treatments for infections, acute pain, or dental fractures.
3. Medical repatriation: In case of a serious illness or accident, it covers transportation to an adequate medical facility or return to the country of origin without cost limits.
4. Travel and accommodation for a companion: If the participant is hospitalized for more than five days, the insurance covers transportation and accommodation expenses for a family member.

What is not covered by Medical Assistance Insurance?

- ✗ Pre-existing or chronic illnesses diagnosed before travel.
- ✗ Scheduled or preventive medical treatments.
- ✗ Accidents resulting from unauthorized high-risk activities.
- ✗ Burial or funeral expenses in case of death (repatriation of remains is covered).

How to Purchase the Multi-Assistance Travel Insurance?

- The Multi-Assistance Travel Insurance (cancellation and medical) is available as an optional service during the registration process.
- The insurance fee must be paid at the same time as tuition. It is not possible to purchase the cancellation insurance once the spot has been confirmed.
- Once purchased, the insurance is non-refundable, even if it is not ultimately used.
- To process the insurance, please send an email to **summercamp@albeniz.com** with the subject "**INSURANCE + Participant's FULL NAME**", and we will handle it personally.

How to Request a Cancellation?

1. Notify the cancellation in writing by sending an email to **summercamp@albeniz.com** with the subject: "Cancellation Request."
2. Attach the required documentation to justify the reason (medical certificates, legal reports, official summons, etc.).
3. Our team will review the request and, if applicable, process the refund of the amount paid.

Pricing Table

1 week	188,54 €
2 weeks	273,38 €
3 weeks	412,02 €

We hope this service provides peace of mind in planning for the camp. If you have any questions, we are at your disposal. Here you can find the [official document](#) from our provider.

***Important Notice:** This document is an informative summary of the main insurance coverages. The full conditions, including limits, exclusions, and specific details of each covered situation, are outlined in the official insurance policy document. For more information or to request the complete document with all general and specific insurance terms, please contact us, and we will be happy to provide it.